



Bazan Group (formerly Oil Refineries Ltd.) is an oil refining and petrochemicals company located in the Eastern Mediterranean. Using its sophisticated, state-of-the-art industrial facilities, Bazan is capable of refining approximately 9.8 million tons of crude oil per year, providing a variety of products used in industrial operation, transportation, private consumption, agriculture and infrastructures.

About Winterhawk

Winterhawk is a leading global consulting practice, supporting organisations in SAP Security, SAP GRC services and solutions (more than 20) across a variety of SAP environments including SAP R/3, S/4HANA, ARIBA, Fieldglass, Concur and SuccessFactors.

Winterhawk supports clients in 90 countries. We are proud to be innovative, independent, and cost-effective. Our services are complemented with deep domain expertise, content, accelerators, and toolkits.

Winterhawk is the Global Solution Partner for the United VARs Alliance (Platinum SAP Partners) servicing over 8,000 clients worldwide.



WINTERHAWK DELIVERS BESPOKE SAP GRC PROCESS CONTROL PLATFORM

Overview

Prior to the project kick-off, Bazan's framework for controls to support their Israeli SOX requirements consisted of manual processes, spreadsheets and databases which ran their control-based assessments. They wanted to consolidate that data into a single repository held within SAP Process Control (PC), to gain full control over the scheduling of the SAP PC assessments to then trigger the requirements for Israeli SOX.

The Challenge

Bazan had an existing SAP GRC Access Control application which was residing on a lower support pack than Winterhawk recommends for SAP PC Implementations. Upgrading this environment to the recommended higher-level support pack allowed Winterhawk resources to technically make ready the SAP PC application.

The Solution

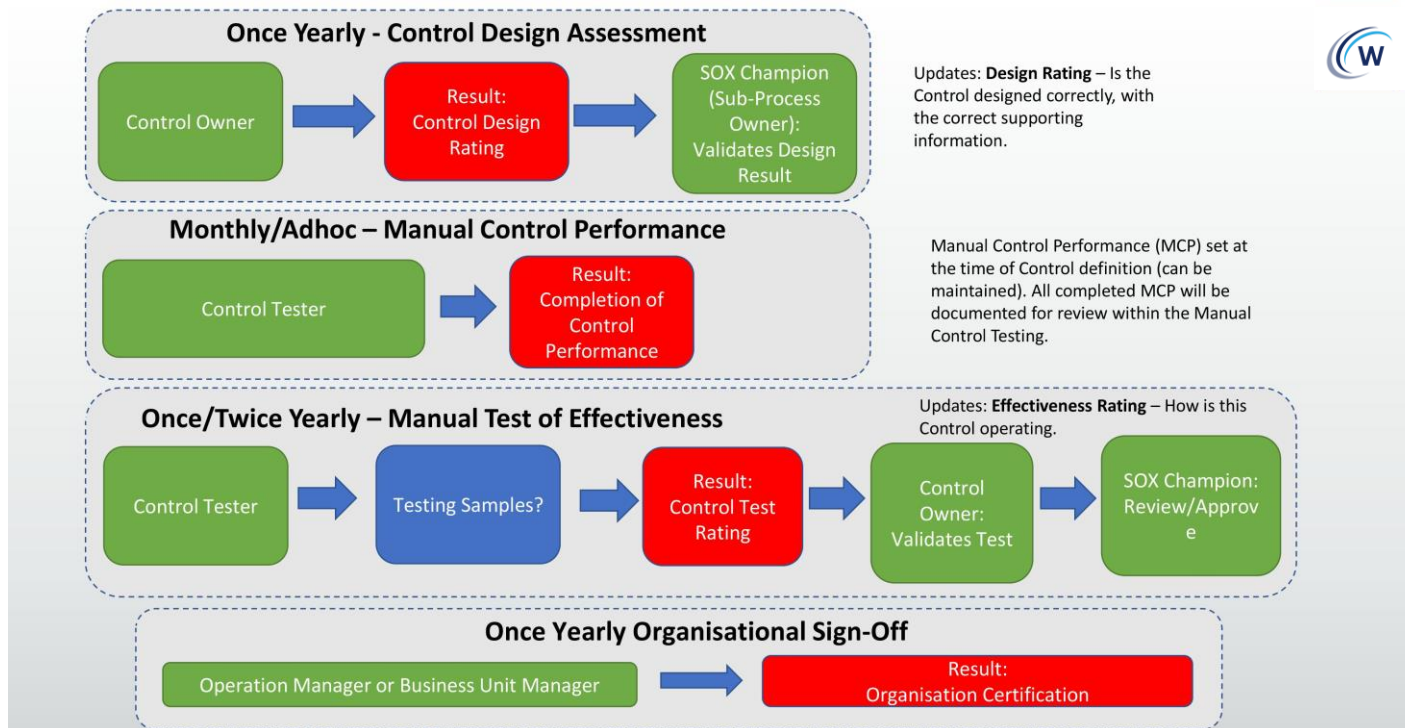
On a yearly basis, the client is required to sign-off that they are compliant with the Israeli SOX regulation. Winterhawk delivered a centralised framework to monitor and assess Bazan's control status for Israeli SOX, activating the following:

- Control Design Assessments,
- Manual Test of Effectiveness Assessments,
- Manual Control Performance, a recent feature, and
- Organisation sign-off.

The project also delivered functionality allowing for completion of assessments both online (within the tool itself) as well as offline (using PDF assessments). In the offline process, Control Owners receive an email notification with a PDF attachment consisting of the same content as an online assessment. Once they have completed the PDF, it is submitted back to the SAP system, which translates the PDF and automatically updates the application.

The project itself was completed over twelve weeks, including four weeks of hypercare support. Winterhawk was onsite to support the organisation through their design workshops so they could understand the best use of the tool; on-site end-user training was also provided to their organisation, their future testers and control owners of the system.

The four core assessments that were built by Winterhawk for Bazan can be seen below:



One of the main challenges for the project was around test plans. Andrew Sawyer, Head of Global Operations at Winterhawk, explains:

“Bazan had a Control with a manual test plan, but within that test plan itself multiple people needed to be able to answer a series of different questions – for example, question one needed to be completed by person A, question two by person B and so on. Those questions also had different frequencies; questions one and two might need to be completed once a month whereas question three might only be needed quarterly or annually. We were able to navigate the complexity of the test plans in terms of who responds to them and the level of frequency required for their response, and then develop a technical solution to enable that complexity.”

Challenges can often arise when working in a foreign language. In this case Winterhawk was implementing SAP PC in the Israeli language, which posed further complexity because it translates from right to left. The final bespoke system is fully implemented in the local language but there were complications to address as the master data was affected by the language difference as well as the application, making data validation more demanding in terms of identifying any mistakes and the linkages.

Benefits to Bazan

Winterhawk delivered a semi-automated system in which Bazan could schedule their control-based assessments, providing greater flexibility over the assessments and when they are run. They also have greater visibility into any failures in their control assessments.

Why Winterhawk?

Our best practice framework will reduce time to delivery and optimise efficiency throughout any organisation. Winterhawk not only provided Bazan with their preferred solution and with technical support, but also delivered the solution in their local language, completing the project on time and on budget.

Contact us at info@winterhawk.com to hear how Winterhawk’s knowledge and experience can benefit your organisation and deliver a greater return on your software investment.