



## SAP GRC IMPLEMENTATION AND SUPPORT FOR PEPSICO

PepsiCo is a global food and beverage leader with a product portfolio including 22 brands which generate more than \$1 billion each in annual retail sales. The main businesses – Quaker, Tropicana, Gatorade, Frito-Lay and Pepsi-Cola – make hundreds of enjoyable foods and beverages that are enjoyed throughout the world. PepsiCo’s focus includes transforming their portfolio and offering healthier options while making its food system more sustainable and communities more prosperous.

### About Winterhawk

Winterhawk is the leading global SAP Security, GRC, Cyber and Data Privacy consulting practice. We are proud to be innovative, independent and cost-effective. Our services are complemented with domain expertise, software content, accelerators and toolkits that provide fast, efficient and expert implementation and support services.

Winterhawk was engaged to assess and re-design PepsiCo’s SAP GRC User Provisioning workflows, and support their complex SAP GRC environment.

Our resources managed approximately 95 Development, 75 Quality, and 20 Production connections across the company’s international SAP environment (5 ECC, BI, XI, GRC, CRM, CUA & SCM).

Specifically, Winterhawk performed the following:

- Access Request Management (ARM)
  - ✓ Complex MSMP development with integration to BRF+ and custom Function Modules:
    - developed customization to assign role approvers agents from a custom table,
    - developed customizations to assign default role approver agent to roles that do not require role approver and leverage standard web service to auto approve those roles, and
    - created validation checks to ensure data integrity when loading role approval table.
  - ✓ Business Role Setup and Integration with ARM
  - ✓ Role Owners/Approvers and Mitigating Control Owners/Approvers support and development through BRF+ or ABAP tables/FM.
- Emergency Access Management (EAM)
  - ✓ Centralized firefighting process design, master data setup, and support.
- Access Risk Analysis (ARA)
  - ✓ Ruleset maintenance and risk framework development.
  - ✓ Mitigations and Integration with organization design.



Completed in  
6 months –  
on time and  
on budget

Post-project, PepsiCo’s GRC Lead evaluated the project as follows:

Please indicate your level of satisfaction with the SAP Partner in each of the following areas:	Degree of Satisfaction
Technical knowledge/expertise	Very satisfied
Ability to understand business needs	Very satisfied
Project management skills	Very satisfied
Relationship management skills	Very satisfied
Availability and responsiveness	Very satisfied
Quality of implementation tools used	Very satisfied
Ability to integrate SAP software with existing software	Very satisfied
How likely are you to recommend this SAP partner to another company, colleague or friend?	Very likely